

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of Zdenek Becka et al.

Appln. No.: 10/073,141

Examiner: Unassigned

Filed: February 13, 2002

Art Unit: 2163

Confirmation No: 5441

For: **SYSTEM AND METHOD FOR IMPROVING OPERATIONAL  
EFFICIENCY THROUGH PROCESS AUTOMATION**

Commissioner for Patents  
Washington, D.C. 20231

TRANSMITTAL

Enclosed are the following documents for the above-identified application:

- ☒ Preliminary Amendment
- ☒ Postcard


The Commissioner is hereby authorized to charge any appropriate fees under 37 C.F.R. §§1.16, 1.17, and 1.21 that may be required by this paper, and to credit any overpayment, to Deposit Account No. 50-1283.

Dated: May 9, 2002

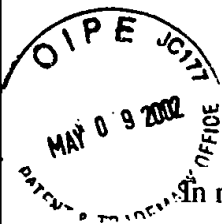
Cooley Godward LLP  
One Freedom Square  
Reston Town Center  
11951 Freedom Drive  
Reston, Virginia 20190-5656  
(703) 456-8000  
(703) 456-8100

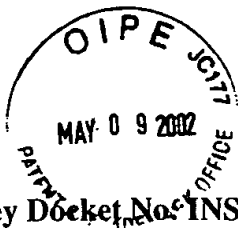
Respectfully submitted,  
COOLEY GODWARD LLP

By:

  
Duane S. Kobayashi  
Reg. No. 41,122

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Attorney Docket No. INST003/01US

PATENT

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### PRELIMINARY AMENDMENT

Prior to the examination of the above-identified application, please amend the above-captioned application as follows:

#### IN THE SPECIFICATION

Please replace paragraph **1001** with the following ---

[1001] The present application claims priority to Provisional Application No. 60/325,195, entitled "SYSTEM AND METHOD FOR IDENTIFYING INDIVIDUALS HAVING A DESIRED SKILL SET," filed September 28, 2001, Provisional Application No. 60/325,218, entitled "SYSTEM AND METHOD FOR IMPROVING COLLABORATION BETWEEN ENTITIES IN A WORK ENVIRONMENT," filed September 28, 2001, and Provisional Application No. 60/325,194, entitled "SYSTEM AND METHOD FOR IMPROVING OPERATIONAL EFFICIENCY THROUGH PROCESS AUTOMATION," filed September 28, 2001, each of which is incorporated herein by reference in its entirety.---